



Illinois
Voluntary Organizations
Active in Disaster

COOPERATION | COMMUNICATION | COORDINATION | COLLABORATION

COVID-19 Response Coordination Call

*Purpose: To provide the opportunity to communicate needs and coordinate relief efforts with fellow Illinois VOAD members. Organizational needs and resources are **highlighted**.*

Thursday, March 26, 2020

Government Partners

Illinois Emergency Management Agency

- Contact is Michelle Hanneken
- Website is serve.illinois.gov
 - State repository for volunteers and donations
 - Include the ability for members to report number of people served, services provided, number of volunteer hours
 - **Encourage all members to report response activities there for aggregation to the SEOC**
- SEOC is activated and moving to a two-shift schedule on Friday, March 27
 - Organized in a mass care-related function
 - Providing resources to help local municipal agencies

FEMA Region V

- Contact is Sarah Jensen
- Regional Response Coordination Center still at a Level 2
 - Workers are mostly remote
- Coordinating assistance for food banks and food warehouses
 - Defense Logistics Agency is creating 10-month shelf-stable meals (emergency food)
 - **Respond as soon as possible with any anticipated needs for these meals**
 - Contact is Scott Clarke, Mass Care Coordinator for Illinois
- PPE needs remain high throughout the country
 - Voluntary organizations have been donating. Thank you!
 - Considering how to mitigate impact of PPE availability for any upcoming natural disasters

Statewide Members

Illinois Baptist State Association

- Contact is Butch Porter
- Preparing to assist with food distribution and feeding from I-80 south
- Flood response teams have pulled 2,100 N95 masks and 900 Tyvek suits from response trailers to organizations statewide

Crisis Cleanup

- Contact is Aaron Titus
- Retooling website (www.crisiscleanup.org) for COVID-19 response and will be active on Monday, March 30

- Case management support for wellness checks and prescription or food delivery
- Will support recurring cases for regular alerts and notifications
- Available to any Illinois VOAD members
- Public website for those at risk can ask for assistance like food delivery
- Calls will go into a callback queue for a live response from a virtual call center to confirm request
- Requests made only via website (no inbound phone calls)
- Work with 2-1-1 partners to enter information directly, if desired
- **Opportunity for volunteers to support the virtual call center and responses**

Feeding Illinois

- Contact is Steve Ericson
- **Biggest need right now is for volunteers to assist in food bank operations and food**
 - Need for food is increasing dramatically
 - Need for volunteers (posted on Serve Illinois website)
- NOTE: A link to the Serve Illinois website can be found on the Illinois VOAD home page (ilvoad.communityos.com)

Information Technology Disaster Resource Center

- Contact is Todd Clausen
- Providing temporary connectivity (WiFi), tablets, and notebooks to non-profits, education, and government partners
- Available to respond statewide
- Contact support@itdrc.org if interested

Team Rubicon

- Contact Ashley Slover for Northern Illinois
- Contact Lucy Loftus for Central Illinois
- Able to provide volunteers to assist with food distribution or 2-1-1 phone banks remotely
 - Warehouse-based multi-day projects with Catholic Charities, Midwest Foodbank, and United Way
 - Neighbor-helping-neighbor campaign for individual volunteers and agencies

Latter-day Saint Charities

- Contact James Zinn
- Able to provide volunteers to assist as needed as well as food for food banks or pantries
- Able to provide facilities for blood drives (only) at this time
- Able to provide hygiene kits as needed

South of I-70 Members

Illinois Great Rivers Conference of the United Methodist Church

- Contact Ed Hoke
- Willing to assist with volunteers for knock-and-drop operations or feeding in southern end of state

Between I-70 and I-80 Members

Illinois Great Rivers Conference of the United Methodist Church

- Contact Sara Brown
- Network of early response teams can provide volunteers where needed

Midwest Mission Distribution Center

- Contact Chantel Corrie
- Collecting and distributing PPE to local hospitals (N95 and surgical masks)
- Curbside pickup for donations available
- Providing supplies for homemade masks to those willing to assemble
- Assisting local food bank

North of I-80 Members

Society of St. Vincent de Paul, Diocese of Joliet

- Contact is Joe Butkovich
- Waiting for direction from national organization around providing food and gift cards

Society of St. Vincent de Paul, Rockford Council

- Contact is Dennis Quinn
- Coordinating Dimension Design (Glenview, Illinois) and those who are in need of cloth masks, gowns, and tents. Deliveries are occurring in Lake, Kane, Kendall, and Cook counties. Contact is jrichardson@dimensiondesign.com
- Providing a meal to Mutual Ground shelter in Aurora, Illinois
- Awaiting updates on McHenry County need for meals or support for relocated PADS sites

Illinois Conference of the United Church of Christ

- Contact Roger Dart
- Put out a call for volunteers to help at food banks
- Will add request for food as well

Zakat Foundation of America

- Contact is Zebiba Jibreel
- Assembled lunch boxes that are available to be distributed where needed
- Have some donated gloves that are available to be distributed where needed
- Can provide volunteers as needed
- Have a warehouse that could be made available for food distribution

Northeast Illinois COAD

- Contact Joy Medrano
- **Looking for comfort kits or hygiene kits for metro Chicago area**
 - Contact coadneil@gmail.com if available to assist
- Join Facebook group, if interested

Multi-Disaster Response Capabilities

- How are members contemplating the need to respond to tornados or flooding in the midst of the pandemic and COVID-19 response efforts?
 - Housing for volunteers
 - Gathering with more than 10 people
 - Availability of PPE

Next Coordination Call: Monday, March 30 at 9:30 AM CDT
Contact information will be sent to members via e-mail.